

## 11/15 – DART Rider Route 1 Bus Operator Kudos

This is a commendation for the Operator who drives the 1 Bellefonte that leaves Rodney Square at approx. 7:55 AM on Wednesdays. He is always courteous and helpful to the passengers. It is obvious that he takes pride in DART and enjoys his job. I appreciate his professionalism and knowledge of the system. I've been taking public transportation since relocating here from Washington State a year ago and he exemplifies the customer service from my hometown. Last but not least, he is always polished. So many drivers look like that just rolled out of bed and have the attitude to match. In closing, thank you for exceeding my customer service expectations and making my ride with DART pleasant.

Tamera Hudson